Get help with your utility bills

Don't Get Shut Off • Get Protected

THE FINAL MORATORIUM ON HOME ENERGY TERMINATIONS ENDS ON JUNE 15 AND SHUT OFFS WILL PROCEED. THERE IS HELP TO PAY OLD BILLS, PAY FUTURE BILLS, AND TO GET PROTECTION FROM BEING SHUT OFF. HERE'S HOW:

APPLY FOR HELP

Protect yourself by applying for help with your utility bills in one place.

Go to the DCAid Services - Custom Portal or call **NJ 2-1-1** to file an application. With one application you can be considered for all energy assistance programs:

- **USF** - Monthly credit on your energy bill and access to Fresh Start payment plan to avoid termination and wipe out arrears. A family of 4 making up to $106,000 is eligible!
- **LIHEAP** – One-time credit for upcoming costs or emergency help with arrears
- **ARP DEBT RELIEF** – One-time payment to pay down arrears accrued during the pandemic

FRESH START

If you are on USF and owe more than $60 in past due charges, your utility company will automatically enroll you in Fresh Start.

- As long as you pay your current monthly charges in full each month for 12 months (your USF benefit will help!) you will not be terminated for overdue charges and 1/12 will be forgiven every month. At the end of 12 months your remaining balance is forgiven!
- Not on USF? Apply at DCAid Services - Custom Portal or call **NJ 2-1-1** and get access to the Fresh Start Plan.

OVERDUE WATER OR SEWER CHARGES?

Help is available through the **Low-Income Household Water Assistance Program**, which provides financial assistance to low-income households to reduce balances on residential water and wastewater bills.

Vist the Frequently Asked Questions page for more information. Apply for help at DCAid Services Custom Portal or NJ 2-1-1.

QUESTIONS? THERE ARE SEVERAL WAYS TO RECEIVE ASSISTANCE

VISIT THE DCAID SERVICES-CUSTOM PORTAL FOR MORE INFORMATION

CALL NJ 2-1-1 OR 1-877-652-1148

EMAIL: INFO@NJ211.ORG

DCA
NJ Department of Community Affairs